



Equipment

Support Guide





VL100

- ✓ CDP - automatically applied
- ✓ Pin / Debit (can do without a pinpad)
- ✓ Cloud-based Transactions (last receipt, no problem!)
- ✓ High Download Speed
- ✓ Paperless Signature / Receipt Option (sms, email)
- ✓ Contactless Payment
- ✓ Full Transaction Information Display
- ✓ Auto Connection Failback Procedure



VL110

- ✓ Sim card - LTE enabled (biggest difference between 100 & 110)
- ✓ Pin / Debit
- ✓ Cloud-based Transactions
- ✓ High download Speed
- ✓ Paperless Signature / Receipt Option
- ✓ Contactless Payment
- ✓ Full Transaction Information Display
- ✓ Auto Connection Failback Procedure



VL300 Pinpad

- ✓ CDP - automatically applied
- ✓ Pin / Debit
- ✓ Cloud-based Transactions
- ✓ High Download Speed
- ✓ Paperless Signature / Receipt Option
- ✓ Contactless Payment
- ✓ Full Transaction Display
- ✓ Auto Connection Failback Procedure



VL500

- ✓ Pinpad Compatible with VL100 & VL110
- ✓ Large Scale Touch Screen Display
- ✓ Signature Capture



Pax S80

- ✓ CDP - automatically enabled
- ✓ Dial & Element
- ✓ Built-in Contactless
- X Wifi

COMMON MISTAKE:

Reps plug the LAN cable to RS232A & RS232B ports instead of "LAN" port, causing common errors.



Pax A920

- ✓ CDP
- ✓ Android Powered
- ✓ 4G, Wifi and GPS
- ✓ NFC Contactless
- ✓ Dual Cameras (scan codes)
- ✓ Wireless



Pax A80

- ✓ CDP
- ✓ Android Powered
- ✓ 4G / 3G and LTE, Wifi and GPS
- ✓ NFC Contactless X Wireless



Pax SP30 Pinpad

- ✓ Contactless Pay
- ✓ USB / Ethernet
- ✓ Handheld Customer Facing Pinpad
- X Integration with Other POS Systems



Pax SP300 Pinpad

- ✓ Contactless Pay
- ✓ USB / Ethernet
- ✓ Handheld Customer Facing Pinpad
- ✓ Integration with Other POS Systems



Dejavoo Z8

- ✓ CDP - automatically enabled
- ✓ Tri comm-dial, IP, Wifi (will be moving away from dial)
- ✓ NFC Contactless
- ✓ Integration with Other POS Systems
- ✓ Touch Screen
- X 3G, 4G, LTE



Dejavoo Z9

- ✓ CDP - automatically enabled
- ✓ 3G / 4G & Wifi
- ✓ NFC Contactless
- ✓ Touch Screen
- ✓ Receipt Options
- X IP or Dia



Dejavoo Z11

- ✓ CDP - automatically enabled
- ✓ Tri comm-dial, IP, Wifi (will be moving away from dial)
- ✓ NFC Contactless
- ✓ Touch Screen
- X 3G / 4G & LTE

COMMON MISTAKE WITH ALL DEJAVOOS:

Merchant/ reps have trouble connecting T9 keyboard to Wifi.
How to use T9 keyboard guide ([link](#)).



Clover 2018 Station (with P500)

- ✓ CDP - manually applied (*WPI does not support third party apps)
- ✓ Full Access to Dashboard (Clover Dash)
- ✓ Inventory, Transaction Details, Employees Clock in/out
- ✓ Can be reprovisioned with previously owned Clover Accessories (Cash Drawer, Printers, Scanners)
- ✓ Contactless Payment
- ✓ Clover Dashboard Mobile App (Google store or App store)
- ✓ Standard P500 (Printer for Clover 2018 Station & Mini)
- X Contactless Payment



Clover 2018 Station (with P550)

- ✓ CDP - manually applied (*WPI does not support third party apps)
- ✓ Full access to dashboard (Clover dash)
- ✓ Inventory, Transaction Details, Employees Clock in/out
- ✓ Can be reprovisioned with previously owned Clover Accessories (Cash Drawer, Printers, Scanners)
- ✓ Contactless Payment
- ✓ Clover Dashboard Mobile App (Google store or App store)
- ✓ Customer Facing Screen on Printer
- ✓ Contactless Payment



Clover 2018 Station (screen only)

- ✓ CDP - manually applied (*WPI does not support third party apps)
- ✓ Full Access to Dashboard (Clover Dash)
- ✓ Inventory, Transaction Details, Employees Clock in/out
- ✓ Can be reprovisioned with previously owned Clover Accessories (Cash Drawer, Printers, Scanners)
- ✓ Contactless Payment
- ✓ Clover Dashboard Mobile App (Google store or App store)



Clover Pro Bundle

- ✓ Customer Facing Display - allows customers to pay directly from the display
- ✓ CDP manually applied per transaction
- ✓ Full Access to Clover Dashboard
- ✓ 24/7 Tech Support
 - Inventory, employee payroll, clock in/out, batch report, transaction details, Clover app store (WPI does not support)
- X Cannot replace just the display screen if merchant has an existing CLOver Pro Bundle (*must replace entire pro bundle)



Clover Mini

- ✓ CDP manually applied per transaction
- ✓ Full Access to Clover Dashboard
- ✓ 24/7 Tech Support
- ✓ Contactless Pay
- ✓ Clover Dashboard Mobile App
- ✓ P500 & P550 Compatible
- X Built - in Printer



Clover Flex

- ✓ CDP manually applied per transaction
- ✓ Full Access to Clover Dashboard
- ✓ 24/7 Tech Support
- ✓ Contactless Pay
- ✓ Built-in Printer
- X P500 & P550 Compatible X Cash Drawer, Scanners